

Harrison's Warranty for Service

Parts replaced during the service performed on the customer's watch are warranted to be free from defects and if found defective will be replaced at no charge to the customer. Damage caused by the defective parts is not covered under any warranty. Harrison's does not make parts for watches and therefore cannot guarantee the quality of any part. Harrison's uses only the highest quality parts available from the industry's best suppliers and manufacturers. Parts that are not replaced during service are not warranted.

Exclusions of Warranty

The following are not covered under any warranty:

- Damage from Abuse, Neglect, Modification, Shock.
- Water Damage.
- Watch Bracelets and Watch Bands
- Crystals
- Crowns and Stems
- Balance Staffs
- Parts not replaced by Harrison's.
- Repairs made by anyone other than Harrison's
- Opening of the watch by anyone other than Harrison's.
- Damage caused by defective parts.

Water Resistance – We may pressure test your watch if that service is purchased and will verify that your watch passed the ISO standards for your watch before it has left Harrison's. We cannot guarantee water resistance after it leaves because we have no control over what might happen to the watch once it leaves Harrison's.

What NOT to do With Your Watch

Doing any of the following will void your limited warranty and may severely damage your watch:

- Expose your watch to oils or solvents.
- Expose your watch to chemicals like Chlorine for pools and any other chemical.
- Shower with your watch on. Do not expose your watch to soapy, hot, high pressure water
- Wear your watch in a Hot Tub
- Wear your watch in a Sauna
- Leave your watch in the pocket of your clothes and then wash/dry your clothes.
- Drop your watch from several feet high where it lands on a hard surface.
- Run over the watch with your car.
- Leave the screw down crown unscrewed and then submerge the watch in any liquid.
- Operate any push buttons under water or when the watch is wet.
- Operate the crown on your watch while it is under water or wet.
- Operate the crown on your watch while wearing the watch.
- Try to open the watch to see what was done or what is wrong.
- Have a different company or watchmaker open your watch to see what is wrong or what was done.
- Subject your watch to extreme hard vibrations like when you pull start a chainsaw or lawn mower or any other kind of sudden hard shock.

Note, that not even the original manufacturer will warranty your watch in any of these instances.

Harrisons Jewellers

SINCE 1969

Cases Where Full Repair and Accuracy is Not Possible

There are certain cases that, even after everything is properly repaired. your watch may not be able to be regulated with a high level of accuracy. This is especially true with vintage watches, watches that have been neglected, severely damaged, or improperly repaired by another person or service, or not been properly kept or serviced prior to sending to Harrison's. In this case, we will work with you to get the best possible results, so long as you're willing to work with us.

All warranties are specified by the level of service you pay for, the condition of the watch, and the specifics that the watchmaker states in your estimate. There are times when a watch can no longer be sealed for water resistance. When this is determined we will notify you either at the time the estimate is given or when the problem shows itself.

IF A PROBLEM DEVELOPS DURING THE WARRANTY PERIOD THE CUSTOMER MUST CONTACT HARRISONS WITHIN 24 HOURS TO NOTIFY US OF THE PROBLEM.

To notify Harrison's

The customer must submit a warranty form. Failure to do this voids the warranty. After notifying us the watch then must be sent in for warranty repair Failure to send the watch back within a reasonable time will void the warranty.

This warranty is only for the original repair and does not extend past any warranty work performed.

No Refunds Will be given.

No Other Warranties are implied. Harrison's will not Honour any Verbal Warranties Implied or Expressed by its Employees.

Your Complete Warranty will be Provided When Your Watch is returned to you. The Warranty on Your Specific Watch May Have Restrictions or Modifications Depending on Your Watch. The Warranty Provided with Your Watch Supersedes the Above Warranty.